What are the award criteria?
This guidance document aims to outline the process and minimum criteria required for the award. We would encourage Health settings to build on the minimum criteria in a way that best reflects their unique situation and aim to get everyone involved. We are also developing the Health Stream of Sanctuary website which will contain case studies which will highlight good practice.

A health setting can attain an award if they are able to provide evidence that they have integrated our three core processes:

- Learn: learning about what it means to be seeking sanctuary, both in general, and specifically.
- Embed: taking positive action to embed concepts of welcome, safety and inclusion. To take steps to ensure this progress remains sustainable.
- Share: sharing your vision, achievements, what you have learned, and good practice with people from other health, the local community and beyond.

The criteria have been structured to fit into the three overarching processes of Learn, Embed, and Share, which are used for all sanctuary awards. Please provide evidence of meeting each of the criteria in the relevant section of the generic award application.

Learn Criteria

In this section of the application, we will be looking for examples of work which signals the commitment of your health setting to learn about what it means to be seeking sanctuary. It is also important that you include people seeking sanctuary in those learning opportunities if at all possible. We recognise that this may be challenging in certain locations and situations, and City of Sanctuary UK and via its local groups will try to assist.

To receive an Award, a health setting must meet these minimum criteria:

- Criterion 1: Awareness raising opportunities are provided, and opportunities for discussion around the theme of welcome and sanctuary are facilitated.
- Criterion 2: Evidence of refugee/asylum/migration awareness raising is included into everyday life of the health setting.
- Criterion 3: Commitment to supporting the voices of people seeking sanctuary to be heard.
The second process used by City of Sanctuary UK for its awards is Embed. Embed means that the health setting is taking positive action to implement welcome, safety and inclusion. City of Sanctuary UK would like details on how the health setting will ensure a continuation of support for sanctuary on an ongoing basis.

To receive an award, the health setting must meet the following minimum criteria:

- Criterion 4: The health setting must demonstrate how it has embedded the concept of welcome and inclusion and provide practical examples of how people have been made to feel welcome e.g. health/medical interpreter. This should show how the place will continue to develop and sustain a culture of welcome beyond the award.
- Criterion 5: Recognition of/participation in the annual Refugee Week event, more information about the annual event can be found here: http://refugeeweek.org.uk.
- Criterion 6: Commitment to supporting a practical project/initiative that embeds welcome and fosters solidarity between receiving communities and people seeking sanctuary e.g. supporting a vaccination project for newly commers.

The third and final process in the City of Sanctuary UK model is Share. City of Sanctuary UK will be seeking evidence that the health setting is seeking to share its experience of sanctuary and welcome with the wider community, local organisations and spreading the word about their welcoming efforts.

To receive an award, a health setting must meet the following minimum criteria:

- Criterion 7: A public commitment to the City of Sanctuary vision of welcome including the endorsement of the City of Sanctuary charter through signing the Organisation Pledge, and if applicable the signing of a local groups pledge.
- Criterion 8: The place publicly highlights its activities in support of welcome and inclusion by making it visible on noticeboards and websites. NB. Once the sanctuary award is received, we would expect the logo and a link to the webpage on the website.
- Criterion 9: Commitment to on-going engagement with the health of Sanctuary stream. This may include sharing resources, ideas and achievements via the website or the City of Sanctuary UK website, and/or with other health collaborations.
- Criterion 10: Where appropriate supporting relevant campaigns which call for improvements to the asylum system.

Please note:

If you are a GP: you need to be a Safe Surgery First. Then, follow the: Core Processes: Learn, Embed & Share.